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EQUIFAX RAPIDRESOLVESM

BECAUSE SOME THINGS JUST CAN'T WAIT.

EQUIFAX RAPIDRESOLVE IS CHANGING THE SHAPE OF CONSUMER DISPUTES — SETTING THE INDUSTRY STANDARD, RAISING EXPECTATIONS AND DELIVERING ON THEM. ALIGNED WITH THE EQUIFAX CONSUMER CENTER (ECC), RAPIDRESOLVE ASSISTS CONSUMERS BY EXPEDITING THE INVESTIGATIVE AND RECORDING PROCESSES ASSOCIATED WITH CREDIT FILE UPDATES.*

RAPIDRESOLVE IS SIMPLE AND STRAIGHTFORWARD — THE WAY WE LIKE TO DO BUSINESS. WHEN A DISPUTE ARISES, RAPIDRESOLVE SUBSCRIBERS FORWARD THE RELEVANT INFORMATION AND DOCUMENTATION TO THE ECC. WE DO THE REST, TURNING AROUND CREDIT FILE UPDATES ON VERIFIABLE INFORMATION WITHIN FORTY-EIGHT HOURS. AND FOR THOSE TIMES WHEN THAT JUST ISN'T FAST ENOUGH, WE OFFER SAME-DAY SERVICE — IF THE ECC RECEIVES VALID DOCUMENTATION BY 1:00 PM EST, WE'LL UPDATE THE CREDIT FILE BY CLOSE OF BUSINESS THAT SAME DAY. IT'S ALL PART OF THE EQUIFAX COMMITMENT TO SERVING CUSTOMERS AND CONSUMERS.

The leading dispute-resolution service in the industry

RapidResolve:

- Streamlines the dispute process, eliminating ordinary delays and waiting periods
- Verifies information and updates credit files within a forty-eight hour window
- Provides subscribers with the option of special same-day service
- Maintains credit file integrity through

rigorous documentation and verification standards

- Benefits the lender by expediting loan approval processing
- Enhances lender/consumer relationships through exceptional levels of responsiveness

Equifax RapidResolve is part of a growing family of innovative products and services that comprise the Equifax *Total Solution* — your strategic master plan for growth and control. Call 404-885-8464 to contact an Equifax representative today.

*Please note that Equifax cannot process all disputes through RapidResolve (e.g., we cannot process disputes related to System Affiliate-owned files).

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